



## Administration, maintenance and troubleshooting



### THE TARGETS

This course provides a general overview of the *espresso* inspection system and its administration. The participants will be enabled to keep the system in normal working conditions with respect to the computer system. They will learn to start up and shut down the system properly, perform basic diagnostics, and interpret diagnostic alarms. Furthermore, they will be able to perform configuration tasks, to handle system backups, and to restore normal working conditions.

This course addresses *espresso* system users that will be involved in system administration, troubleshooting and/or regular maintenance.

### THE CONTENTS

After a short introduction into the hardware and software of the *espresso* system, administration, maintenance and troubleshooting aspects will be discussed.

The content of this course comprises these topics:

- System overview, components and functional principles
- Operating basics for administrators
- Maintenance and exchange of components
- Basics of data storage
- System diagnostics and troubleshooting

The lectures are accompanied by hand-on activities and exercises.

Some parts of this course will be executed in the Parsytec College training centre at the espresso factory.

#### TARGET AUDIENCE

- System administrator
- Maintenance personnel
- IT support personnel

#### PREREQUISITES

- Basic experience in the use of Microsoft Windows XP
- Basic experience in network administration
- Ordered or installed *espresso* inspection system

#### TRAINING DETAILS

- **Participation fee:** 3,000 EUR
- **Duration:** 2 ½ days
- **Number of participants:** 4...10
- **Location:** Parsytec headquarter Aachen, Germany

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